**1. Availability:** Services should be available for use to users 99% of the time

**2. Usability:** User interface should be self explanatory and users should not have an issue in navigating their way through the application

**3. Performance:** The application must take the least amount of time to load and respond to the users requests

**4. Expected load:** The application should perform as expected under high workload

**5. Security requirements:** Privacy and authentication of data should be ensured for everybody involved in the use and maintenance of the application

**6. Fault tolerance:** The application should continue operating without interruption if one or more components fails.

**7. Maintainability:** The application components must be fixed in the least amount of time incase of any reported issues

**8. Manageability:** The admin should be able to easily manage the application without requiring too many privileges

**9. Storage:** Data should be available, consistent, persistent, safe and secure at all times. Transactions must be completed before being committed or the whole operation must be rolled back